

Bombora Company Surge® for Salesforce Legacy App Uninstall

User Uninstall Guide

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bombora

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Contents

	Page #
Overview of Bombora Salesforce app uninstallation process	3
App uninstallation	
Salesforce app uninstallation walkthrough	3-5

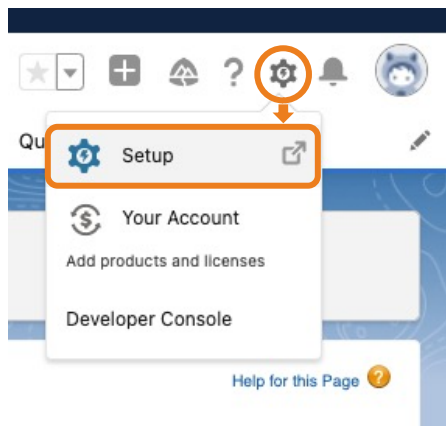
Overview of Company Surge® for Salesforce Legacy App Uninstall

This guide was designed to help users uninstall the Company Surge® for Salesforce legacy application. For additional information about migrating to the new Company Surge® for Salesforce 2.0 application, please [click here](#).

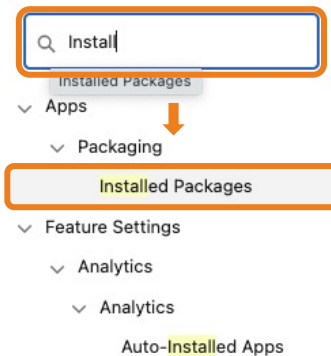
App Uninstallation

How to Uninstall Company Surge® for Salesforce Legacy Edition

- 1 From the home screen in Salesforce, select the 'Setup' gear icon in the top right corner.



- 2 Next, you will be directed to the 'Home' tab of the Setup section. In the 'Quick Find' search bar, enter: 'Installed Packages' and select.



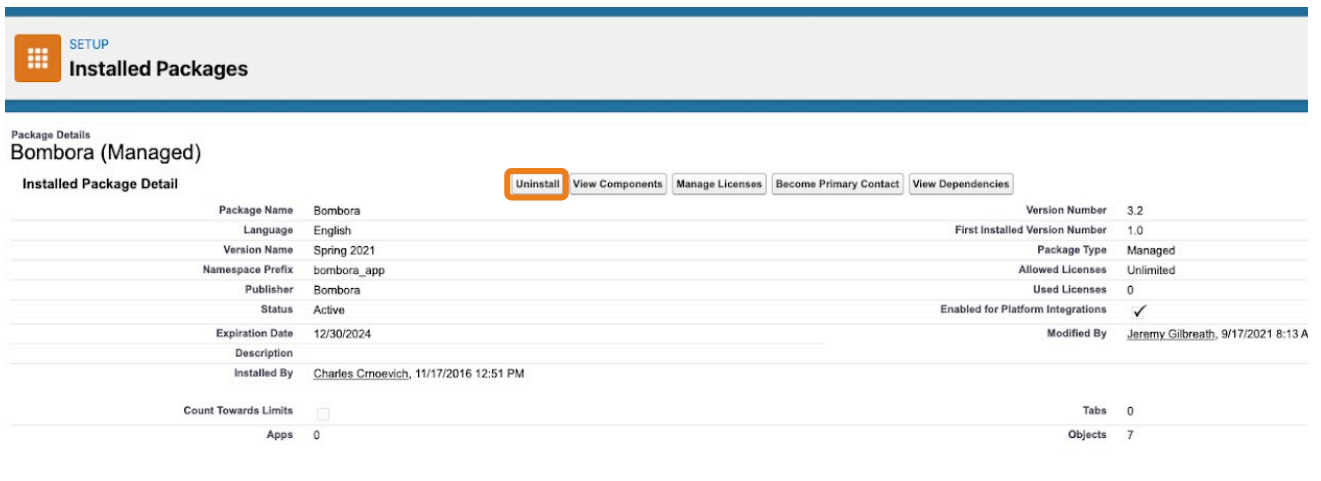
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How to Uninstall Company Surge® for Salesforce Legacy Edition (cont.)

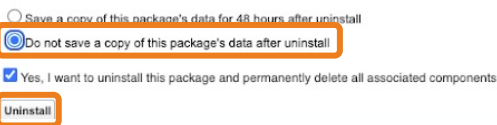
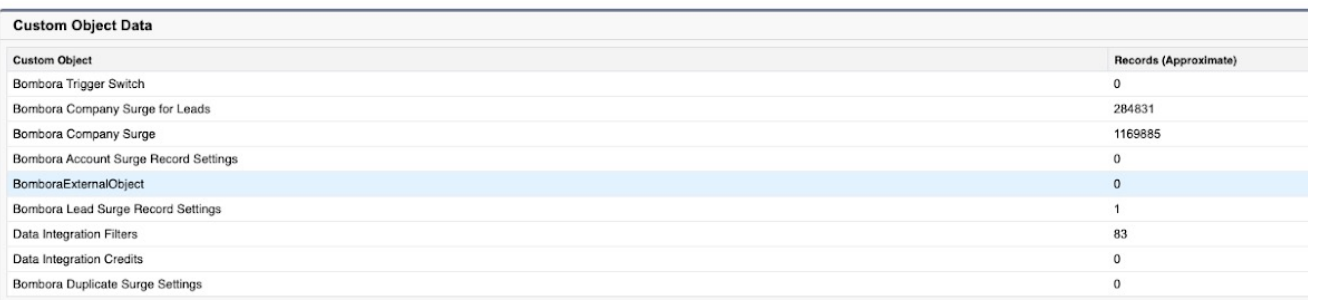
3 Under the 'Installed Packages' section, select the Bombora App.



4 Next, select the 'Uninstall' button from the menu at the top of the object



5 Scroll to the bottom of the 'Uninstall a Package' screen, select 'Do not save a copy of this package's data after uninstall' and check the box next to 'Yes, I want to uninstall this package and permanently delete all associated components'.



How to Uninstall Company Surge® for Salesforce Legacy Edition (cont.)

- 6 When the package has been successfully uninstalled, you will see the legacy Bombora app in the 'Uninstalled Packages' section at the bottom of the screen.

Uninstalled Packages					
Action	Package Name	Namespace	Expiration Date	Uninstall Status	Uninstall Date
Del	Bombora Unlocked (Version Name ver 0.1)		4/30/2022, 10:57 AM	Uninstall Complete	4/28/2022, 10:57 AM

If you receive an error and were unable to successfully uninstall your package, you will be presented with a list of dependent fields and workflows that will need to be edited or deleted before uninstallation is complete. Once these dependencies have been addressed, repeat steps 1-5 to complete the process.

Surf's up. Let's take off.

For more information, please
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