## Bombora Company Surge® for Salesforce Legacy App Uninstall

User Uninstall Guide May 2022





# Contents

	Page #
Overview of Bombora Salesforce app uninstallation process	3
App uninstallation	
Salesforce app uninstallation walkthrough	3-5



## Overview of Company Surge<sup>®</sup> for Salesforce Legacy App Uninstall

This guide was designed to help users uninstall the Company Surge<sup>®</sup> for Salesforce legacy application. For additional information about migrating to the new Company Surge<sup>®</sup> for Salesforce 2.0 application, please <u>click here</u>.

## App Uninstallation

### How to Uninstall Company Surge<sup>®</sup> for Salesforce Legacy Edition

1 From the home screen in Salesforce, select the 'Setup' gear icon in the top right corner.



2 Next, you will be directed to the 'Home' tab of the Setup section. In the 'Quick Find' search bar, enter: 'Installed Packages' and select.



Didn't find what you're looking for? Try using Global Search.



# How to Uninstall Company Surge<sup>®</sup> for Salesforce Legacy Edition (cont.)

#### 3 Under the 'Installed Packaged' section, select the Bombora App.

Uninstall   Manage Licenses	Bombora	Bombora	3.2	bombora_app	Active	Unlimited	0

### 4 Next, select the 'Uninstall' button from the menu at the top of the object

SETUP Installed Packages		
Package Details Bombora (Managed) Installed Package Detail	Uninstall View Components Manage Licenses Become Primary Contact View Dependencies	
Deckare Name		
Package Name	Bombora version number	3.2
Language	English Pirst installed version number	1.0
Version Name	Spring 2021 Package Type	Managed
Namespace Prefix	bombora_app Allowed Licenses	Unlimited
Publisher	Bombora Used Licenses	0
Status	Active Enabled for Platform Integrations	×
Expiration Date	12/30/2024 Modified By	Jeremy Gilbreath, 9/17/2021 8:13 A
Description		
Installed By	Charles Crnoevich, 11/17/2016 12:51 PM	
Count Towards Limits	Tabs	0
Apps	0 Objects	7

5 Scroll to the bottom of the 'Uninstall a Package' screen, select 'Do not save a copy of this package's data after uninstall' and check the box next to 'Yes, I want to uninstall this package and permanently delete all associated components.

Custom Object Data			
Custom Object	Records (Approximate)		
Bombora Trigger Switch	0		
Bombora Company Surge for Leads	284831		
Bombora Company Surge	1169885		
Bombora Account Surge Record Settings	0		
BomboraExternalObject	0		
Bombora Lead Surge Record Settings	1		
Data Integration Filters	83		
Data Integration Credits	0		
Bombora Duplicate Surge Settings	0		
O Save a copy of this packape's data for 48 hours after uninstall			

bombo

ODo not save a copy of this package's data after uninstall

Ves, I want to uninstall this package and permanently delete all associated components

Uninstall

## How to Uninstall Company Surge<sup>®</sup> for Salesforce Legacy Edition (cont.)

6 When the package has been successfully uninstalled, you will see the legacy Bombora app in the 'Uninstalled Packages' section at the bottom of the screen.

Uninstalled Packages						
Action Package Name	Namespace	Expiration Date	Uninstall Status		Components Uninstalled	Uninstall Date
Del Bombora Unlocked (Version Name ver 0.1)		4/30/2022, 10:57 AM	Uninstall Complete		2/2	4/28/2022, 10:57 AM

If you receive an error and were unable to successfully uninstall your package, you will be presented with a list of dependent fields and workflows that will need to be edited or deleted before uninstallation is complete. Once these dependencies have been addressed, repeat steps 1-5 to complete the process.



# Surf's up. Let's take off.

For more information, please contact us at +1 (646) 759 8900 or email: <u>salesforce@bombora.com.</u>



© 2022 Bombora www.bombora.com @bomboradata