Building Dashboards for Bombora's V2 Company Surge Integration to SFDC

Build a Basic Account Prioritization report based on Company Surge

1. Start by building a report that is Grouped by Account name, and With Columns Including Cluster Type, Topic Count, Weekly Topic Count Delta, Topic Data, and Bombora Company Surge: Last Modified Date.

≡ Outline	🔻 Filters 1
Groups	â
GROUP ROWS	
Add group	Q
Account: Accoun	t Name 🛛 🗙
III GROUP COLUM	NS
Add group	Q
Columns	V
Add column	Q
Cluster Type	×
# Topic Count	×
Weekly Topic (Count Delta ×
Topic Data	×

- 2. Filter the report by
 - a. 'Show me' All bombora company surges
 - b. 'Last Activity Date' All Time
 - c. 'Cluster Type' not equal to summary (To make sure sum of Topic count is accurate and not double counted)

>	\equiv Outline	▼ <u>Filters</u> 1
	Filters	
	Add filter	Q
	Show Me All bombora con	npany surges
	Last Active Date All Time	Time
	Cluster Type not equal to Sur	nmary 💼



3. Sort by 'Sum of Topic Count Descending' on the Account Name



And sort by 'Topic Count Descending' on the Topic Count Column



4. Report should look like this:

Total Records Total Topic Count	Total Weekly Topic	c Count Delta			
685 2,521	102				
Account: Account Name 🕴 💌	Cluster Type 💌	Topic Count \downarrow 💌	Weekly Topic Count Delta 💌	Topic Data	Bombora Company Surge: Last Modified Date 💌
Boston Scientific Corporation (4)	Product_C_Cluster	17	6	Cloud Automation : 85, Sales and Marketing Automation : 85, Marketing Automation Tools : 83, Marketing Automation : 82, Sales Process Automation : 82, Internet Marketing Automation : 82, Data Center Automation : 80, Infrastructure Automation : 78, Profes	5/31/2022
	Product_A_Cluster	5	-1	Digital Workflow : 77, Digital Marketing : 73, Digital Process Automation : 64, Digital Signal Processing : 63, Digital Transaction : 61	5/31/2022
	Product_B_Cluster	5	-1	Business Communications : 76, Business Plan : 73, Business Transformation : 73, Business Process Automation (BPA) : 62, Web Strategy : 60	5/31/202
	Competitor_Cluster	1	0	Adobe Systems (ADBE) : 60	5/31/202
ubtotal		28	4		
Entergy Corporation (4)	Product_A_Cluster	9	-3	Digital Workspace : 78, Digital Process : 69, Digital Transformation : 69, Digital Asset : 64, Digital Agency : 64, Digital Strategy : 62, Digital Marketing : 61, Digital Onboarding : 61, Digital Process Automation : 60	5/31/202
	Product_C_Cluster	8	2	Cloud Automation : 81, Mobile App Automation : 80, Main Automation Contractor : 78, Job Scheduling / Workload Automation : 77, Supply Chain Automation : 72, Sales and Marketing Automation : 69, Professional Services Automation : 67, Business Process Auto	5/31/202:
	Product_B_Cluster	7	-1	Integrated Business Planning : 71, Business Continuity : 67, Business Intelligence : 66, Business Communications : 66, Business Metrics : 65, Business Retention : 62, Business Process Automation (BPA) : 61	5/31/202:
	Competitor_Cluster	2	-1	Adobe Systems (ADBE) : 67, Microsoft (MSFT) : 60	5/31/202
ibtotal		26	-3		
DTE Energy Co. (4)	Product_A_Cluster	14	5	Digital Marketing : 83, Digital Experience Platform (DXP) : 80, Digital	5/31/202

Create a Dashboard & a Component that shows Accounts Ranked by Intent

- 1. Create a new dashboard, and add a new component, selecting the report you just built
 - a. Add the Following Filters/selections
 - i. Horizontal bar graph
 - ii. Y Axis: Account Name, X Axis: Sum of Topic Count
 - iii. Sort By Topic Count, Descending
 - iv. Title Accordingly Ex. Accounts Ranked by Sum of Topic Count

Report	Preview
Accounts w/ Intent (w/ topics) V1	Accounts w/ Intent (w/ topics) V1
Use chart settings from report	Sum of Topic Count
Display As Test Second	Boston Scientific Cor Entergy Corporation DTE Energy Co. CMS Energy Corp. General Dynamics C Exide Technologies Baxter International I Atmel Corporation Kroger Co. Fluor Corp C. H. Robinson World View Report (Accounts w/ Intent (w/ topics) V1)

Create a Component that shows Total Number of Accounts Showing intent

- 1. Add a new component, selecting the report you have already built.
 - a. Instead of a horizontal line graph, select the 'Number'
 - i. Select 'Record Count' for the 'Measure' section
- ii. Title Accordingly

Preview
Accounts w/ Intent (w/ topics) V1
1.01
View Report (Accounts w/ Intent (w/ topics) V1)
Cancel Add

Optional: Total Number of Accounts showing intent on a specific product cluster

- 1. Duplicate the report you already created
- 2. On the report's filters, select Cluster Type Contains "Name of Cluster" (Note: Spelling Matters here)
- 3. Change Report name accordingly and Save (Ex. Accounts w/ Intent for Prod. A)

≡ Outline	Filters 2
Filters	•
Add filter	Q
Show Me	
All bombora con	npany surges
Last Active Date	Time
All Time	
Cluster Type	-
not equal to Sum	nmary 🛄
Cluster Type	
contains Produc	t_A

4. Create a component on the same dashboard, selecting the report you just created

5. Name appropriately, select the number component type, and select 'Measure' Record Count

Report	Preview
Accounts w/ Intent for Prod A	Accounts w/ Intent for Prod A
Use chart settings from report 1	
Display As	
F 📗 🖮 🕌 🧭 🔿	
123 🗥 😇 🏢 🏢	
Measure	
Record Count	
Display Units	View Report (Accounts w/ Intent for Prod A)
Shortened Number	
Show Range	

6. Repeat as necessary for as many clusters as you want to track

<u>Optional - Component showing accounts w/ intent on a</u> <u>particular topic</u>

- 1. Duplicate the original report you created
- 2. On the report's filters, add a filter for 'Topic Data' > Contains > "Desired Topic" (Spelling matters, and use quotations)
- 3. Change report name accordingly and Save

Filters	•	Account: Account Name 🧅 💌	Cluster Type
Add filter Q		DTE Energy Co. (1)	Product_A_Cluste
Show Me All bombora company surges		Subtotal	
Last Active Date Time All Time		Filter by Topic Data	Braduct A Clusta
Cluster Type not equal to Summary	Ì	Operator	
Topic Data contains Digital Marketing	Ì	contains	
		"Digital Marketing"	
		Locked 🚯	ncel Apply

- 4. Create a component on the same dashboard, selecting the report you just created
- 5. Add the Following Filters/selections to the component
 - v. Select the Number chart type
 - vi. Select Record Count for the measure section
 - vii. Title Accordingly Ex. Total Accounts showing intent on "Digital Marketing"

	Edit Component
Report	Preview
Accounts w/ Intent on Digital Marketing 8	Top Accounts showing intent on Digital Marketing
Use chart settings from report	
Diplay As	61
Measure	
Record Count	
Display Units	View Report (Accounts w/ Intent on Digital Marketing)
Shortened Number	
Show Range	
Ranges	
33	
67 🕨 📕	
	Cancel Update

Optional: Top Trending Accounts by intent (Delta)

- 1. Using the original report (Accounts w/ Intent (w/topics) V1 in this case) Create a new report chart component on your dashboard
 - a. Select Horizontal bar graph for chart type
 - b. Set the Y axis: Account: Account name, X Axis: Sum of Weekly Topic Count Delta
 - c. Sort by Sum of Weekly Topic Count Delta Descending
 - d. Title Accordingly

	Edit Component
123	Preview
Y-Axis	Top Trending Accounts by Intent (Delta)
Account: Account Name	Sum of Weekly Topic Count Delta
X-Axis Sum of Weekly Topic Count Delta	Exelon Corporation 13 Aon Corporation 12 Kroger Co. 10
+ Measure	Hartford Financial Ser 10 Harfey-Davidson Inc. 10 Goldman Sachs Grou 10 Kemet Corp. 9
Display Units	Electronic Arts Inc. 9
Shortened Number	Eastman Chemical C 8 Laboratory Corrorati
 Show Values Show Chatter Photos 	View Report (Accounts w/ Intent (w/ topics) V1)
X-Axis Range Automatic	
O Custom	
Decimal Places	
Automatic	
Sort By	
Sum of Weekly Topic Cot 💌 👃	
	Cancel Update

Optional: Bottom Trending Accounts by intent (Delta)

- 2. Using the original report (Accounts w/ Intent (w/topics) V1 in this case) Create a new report chart component on your dashboard
 - a. Select Horizontal bar graph for chart type
 - b. Set the Y axis: Account: Account name, X Axis: Sum of Weekly Topic Count Delta
 - c. Sort by Sum of Weekly Topic Count Delta Ascending
 - d. Title Accordingly

	Edit Component
123 🗥 👻 🏢 🗐	Preview Bottom Trending Accounts by Intent (Delta)
Account: Account Name X-Axis Sum of Weekly Topic Count Delta + Measure Display Units Shortened Number Image: Show Values Show Chatter Photos X-Axis Range Image: Automatic Custom Decimal Places	Sum of Weekly Topic Count Delta
Sort By	
	Cancel Update

Final Dashboard Result

